

On April 28, 2005 counsel for Hands On Video Relay Services, Inc. emailed Monica Desai copies of The petition for declaratory ruling filed Feb. 15, 2005 by the California Coalition of Agencies Serving the Deaf and Hard of Hearing, Hands On's comments on the petition, and a copy of Sorenson Media, Inc.'s VP-100 Service and Product's Agreement. Included was the following analysis of the Sorenson agreement: "Thank you again for taking the time to speak with Ron O Bray and myself concerning the NECA rate filing.

I recall that I promised to send you a copy of the Sorenson Agreement.

It is attached. Note please Para. 2 that contains the contractual restriction on use of the VP-100 to access another service.

Note also Sorenson provides that if it provides a high bandwidth line, such a line can only be used for Sorenson VRS. Sorenson maintains it has the right to terminate VRS service to persons who violate this provision. I question whether this complies with the rules.

Note also that Sorenson seeks to limit its liability for damages in Section 4. And that Section 5 purports to require arbitration of any disputes. I suggest this violates Section 206, 207 and 208 relating to the Commission's complaint procedures.

I look forward to speaking with you again concerning this matter after comments are submitted on the NECA rate filing."